

PERFORMANCE MEASURES

These services support the Health and Human Services Department's goal of promoting and fostering increased self-sufficiency, healthy behaviors and lifestyle among targeted populations. The following measures reflect the FY 08 Budget, supported by the contracts in the attached list.

Outputs

| <u>Service Area</u> | <u>Performance Measure</u> | <u>FY08 Target</u> |
|--|--|--------------------|
| Basic Needs | Number of clients served | 7,769 |
| Homeless Services | Number of unduplicated clients receiving services annually in Austin | 6,000 |
| Mental Health/Mental Retardation/ Developmental Disabilities or MR/DD services | Number of clients with a treatment plan for Mental Health | 346/1130 |
| Victims Services | Number of clients receiving protective shelter | 235 |

Outcomes

| <u>Issue Area</u> | <u>Performance Measure</u> | <u>FY07 Target</u> |
|--|--|--------------------|
| Basic Needs | Percent of Best Single Source clients receiving case management who maintained equal or better housing stability | 90% |
| Homeless Services | Percent of homeless persons receiving case management who move into safe and stable housing | 59% |
| Mental Health/Mental Retardation/ Developmental Disabilities | Percent of clients served who have achieved projected mental health outcomes | 84% |
| Victims Services | Percent of shelter clients who exit to safe and stable housing | 75% |